

OTC Market Trends

Thomas Heil
Chief Commercial Officer

PharmaSynergy – OTC
Rome, September 10, 2026





Global

100,000+ Employees
100+ Countries



Neutral

Company listed on the NYSE



Universal

Data on brick-and-mortar pharmacies,
mail-order pharmacies, hospitals,
physicians, patients, and consumers



#1

Health Care:
"Pharmacy & Other
Services"



Inclusive,
open, and agile
culture

#1

Global



#3

Europe

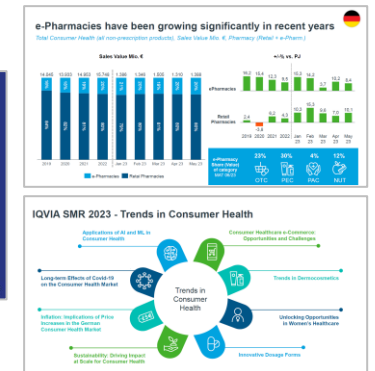
- Clinical research
- Information and data

"Best consulting firms in
Europe for Healthcare"

Our Clients

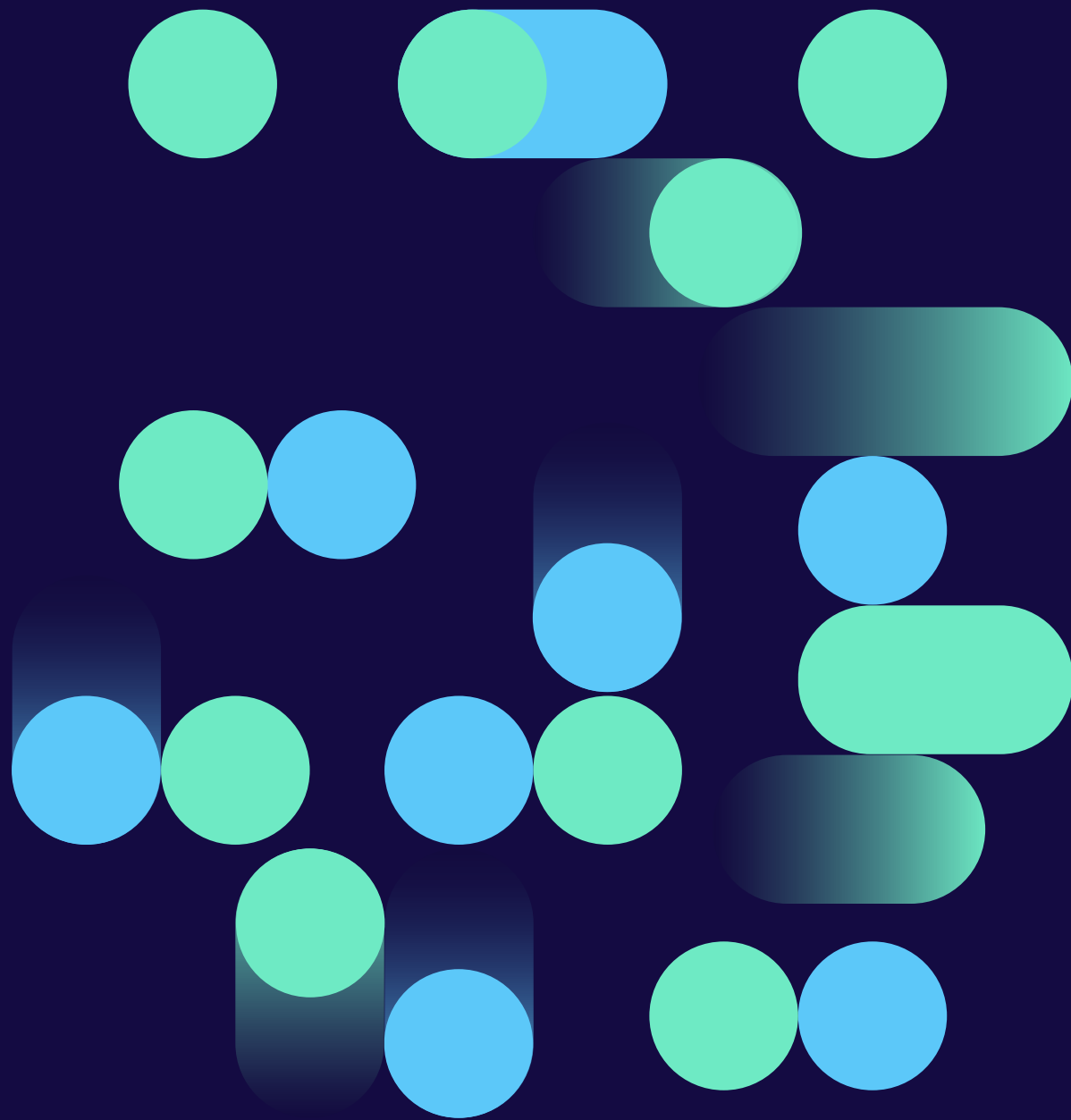
Pharma	
Consumer Health	
MedTech	
Emerging Biopharma	
Weitere	

Thought Leadership





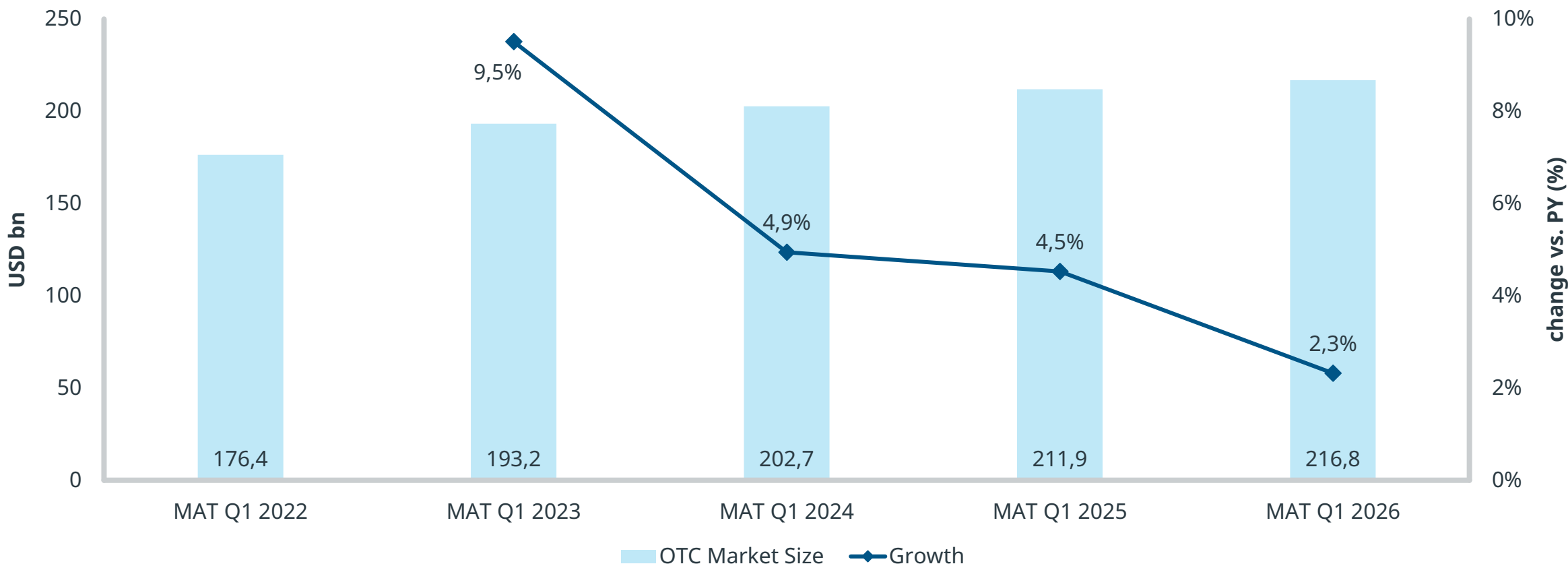
Global OTC performance



Global OTC market evolution: MAT Q1 2026

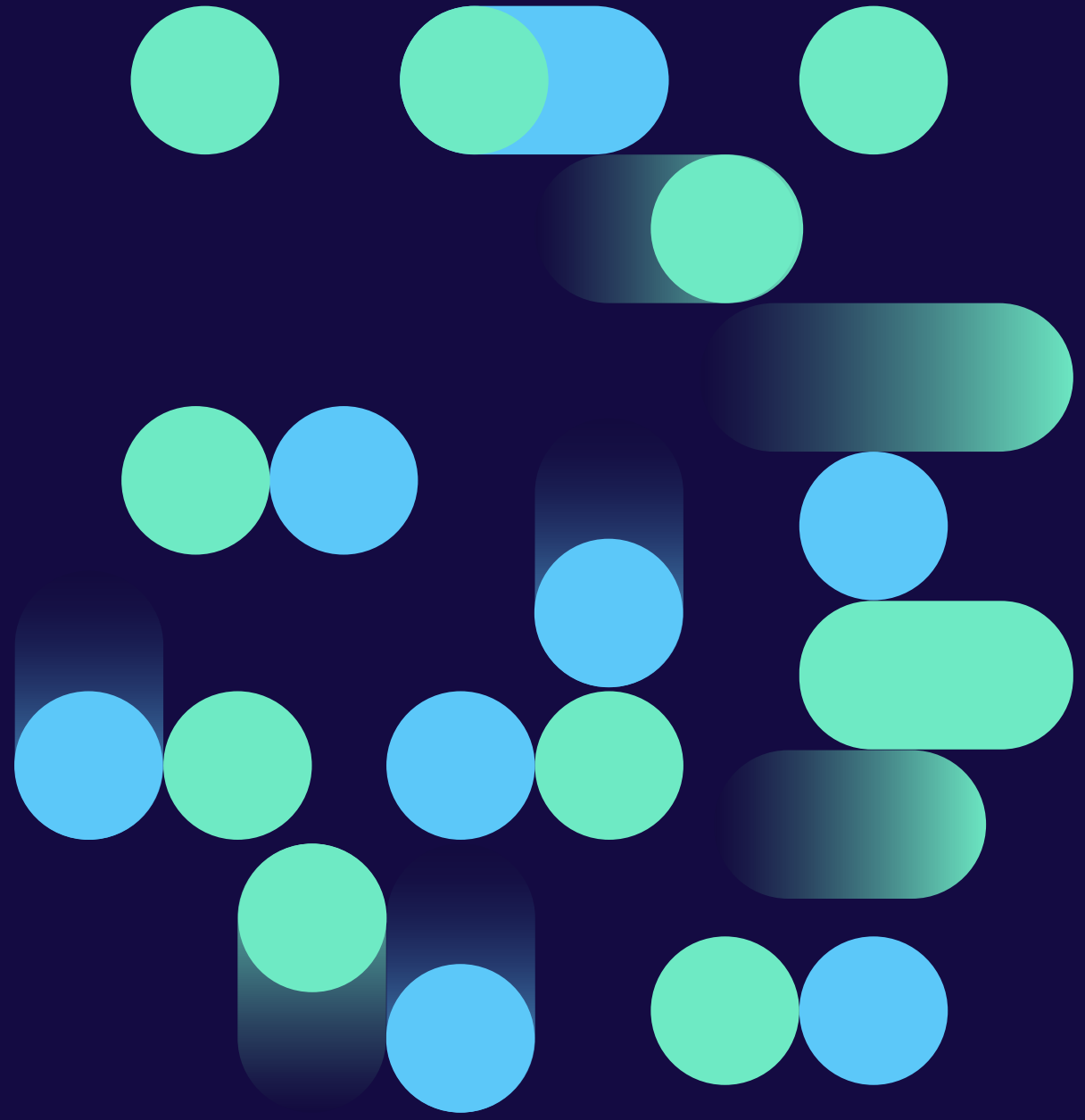
Sustained expansion of the OTC market; growth rate tempered due to volume decline

OTC market size (LC \$ bn MNF) & growth



Source: IQVIA Global OTC Insights plus estimates of e-Commerce & Mass-market (Excluding Venezuela)

Key trends



Six trends are reshaping the Consumer Health market – Across categories and distribution

Category trends

1

Longevity

Respond to the shift from disease treatment to prevention and healthspan management

2

Obesity

Leverage GLP-1 as game changers in the healthcare industry

3

Women's Health

Unlock growth in historically underserved areas with high unmet need

Distribution trends

4

eCommerce

Manage fast growing channels like ePharmacies, DTC and Amazon

5

Ecosystems

Partner across healthcare, technology and retail to deliver integrated solutions beyond the drug

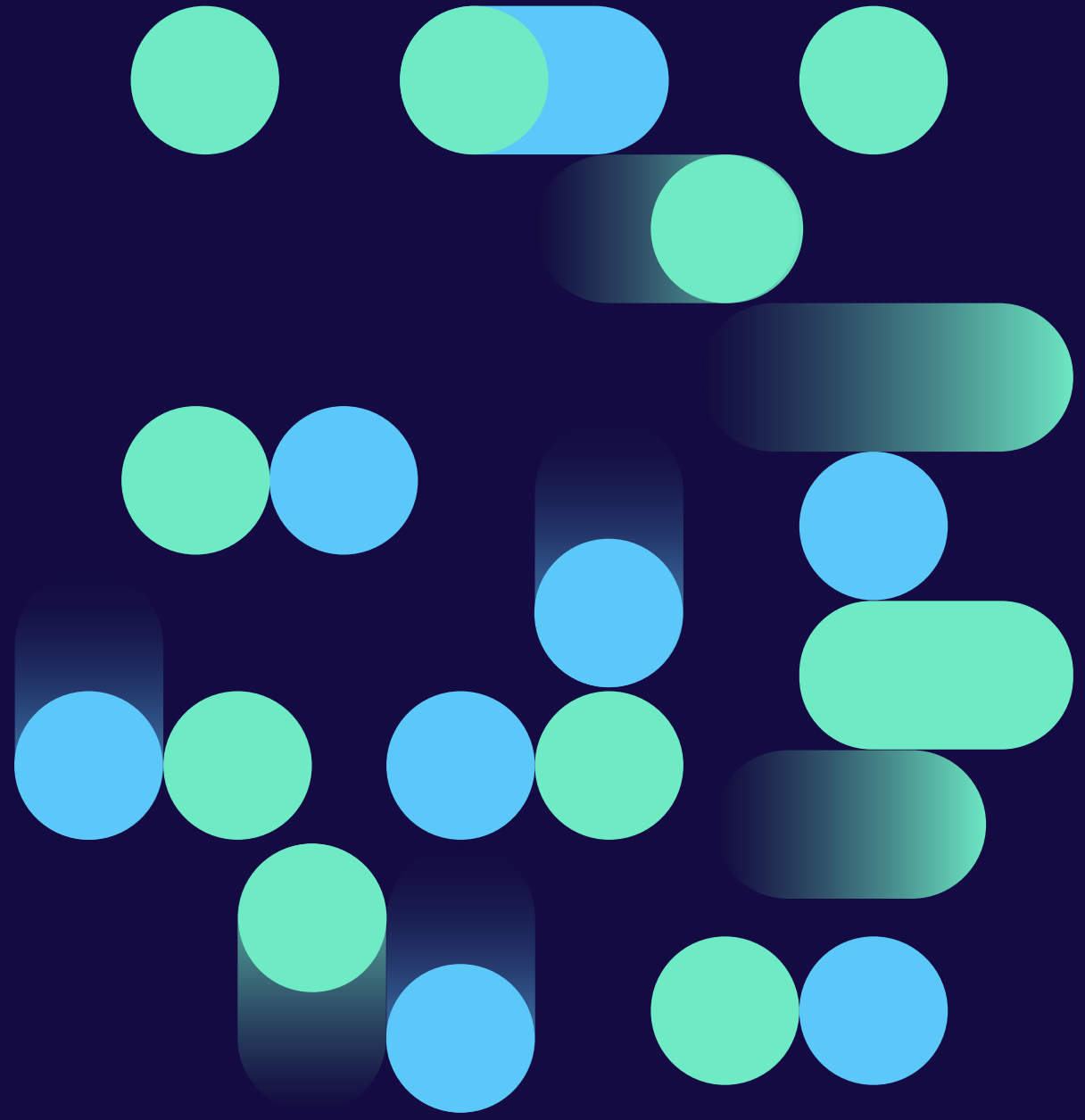
6

Brand Fostering

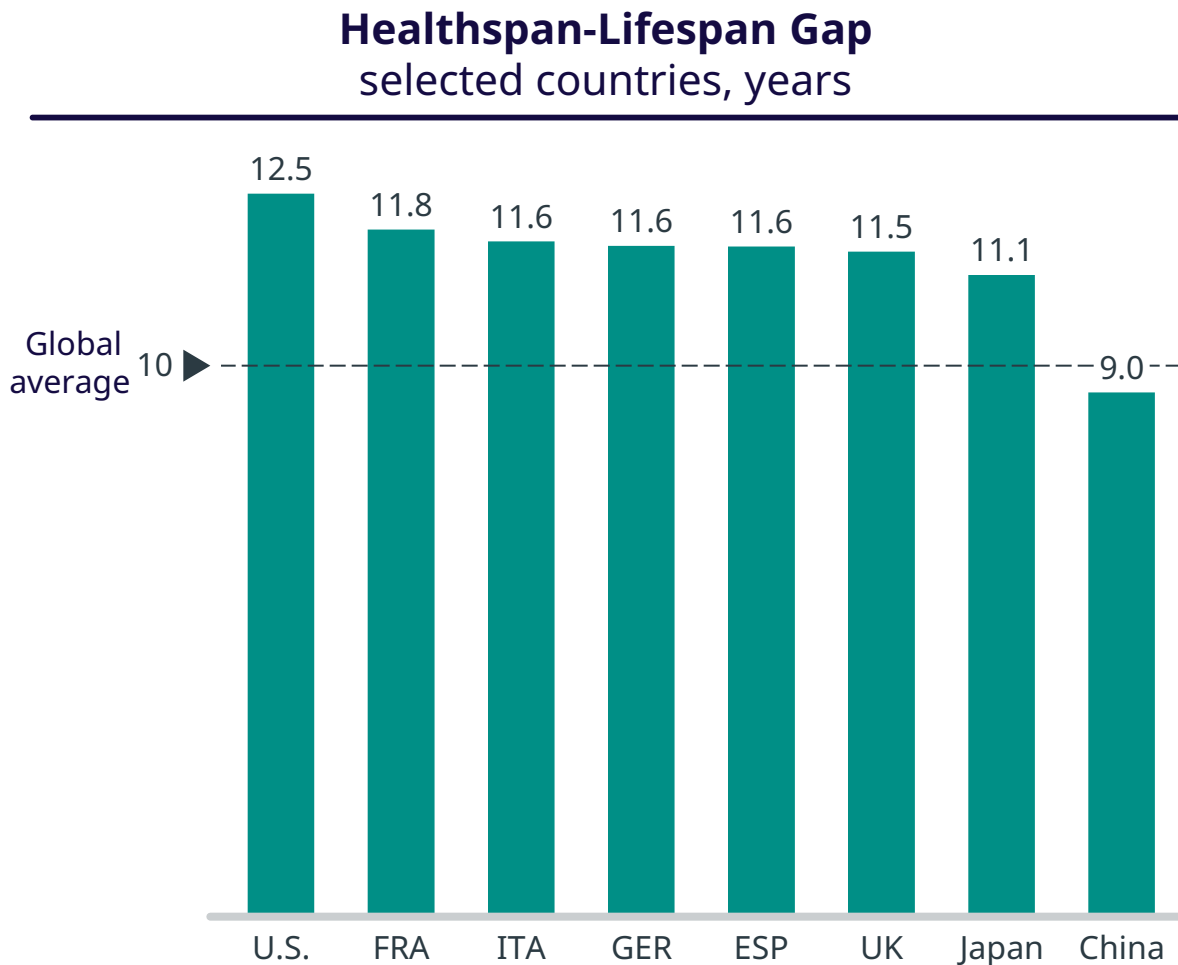
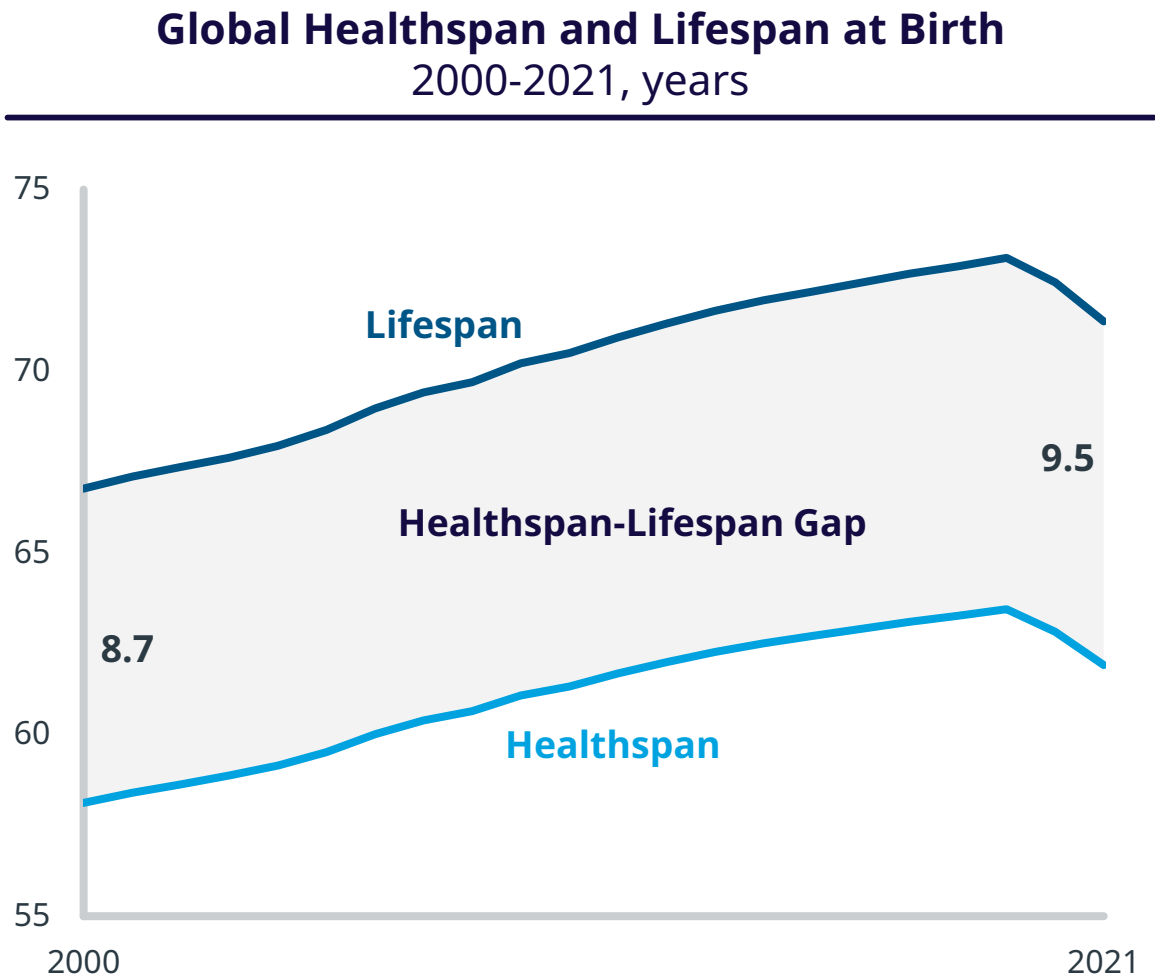
Ensure faster and more cost-effective product launches and geo expansion through full-service outsourced distribution



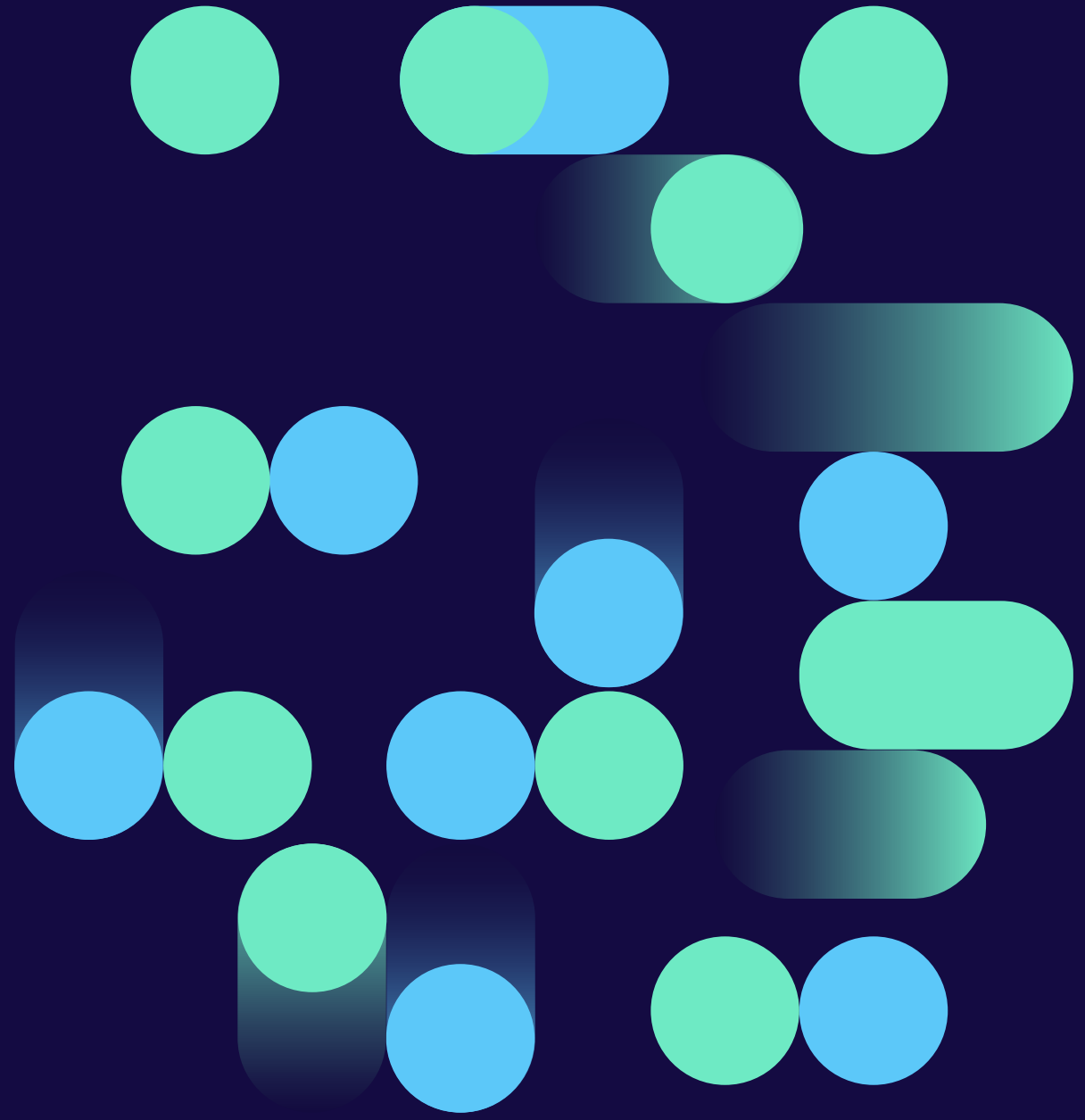
Longevity



Mind the Gap: Healthspan vs. Lifespan



Obesity



For decades, obesity has been treated as a clinical condition

Obesity has become a global burden of modern prosperity, a consequence of abundance, convenience, and lifestyle



Change Prevalence Obesity 1990 – 2022*



USA **51%** **>** **72%**



EUROPE **46%** **>** **56%**

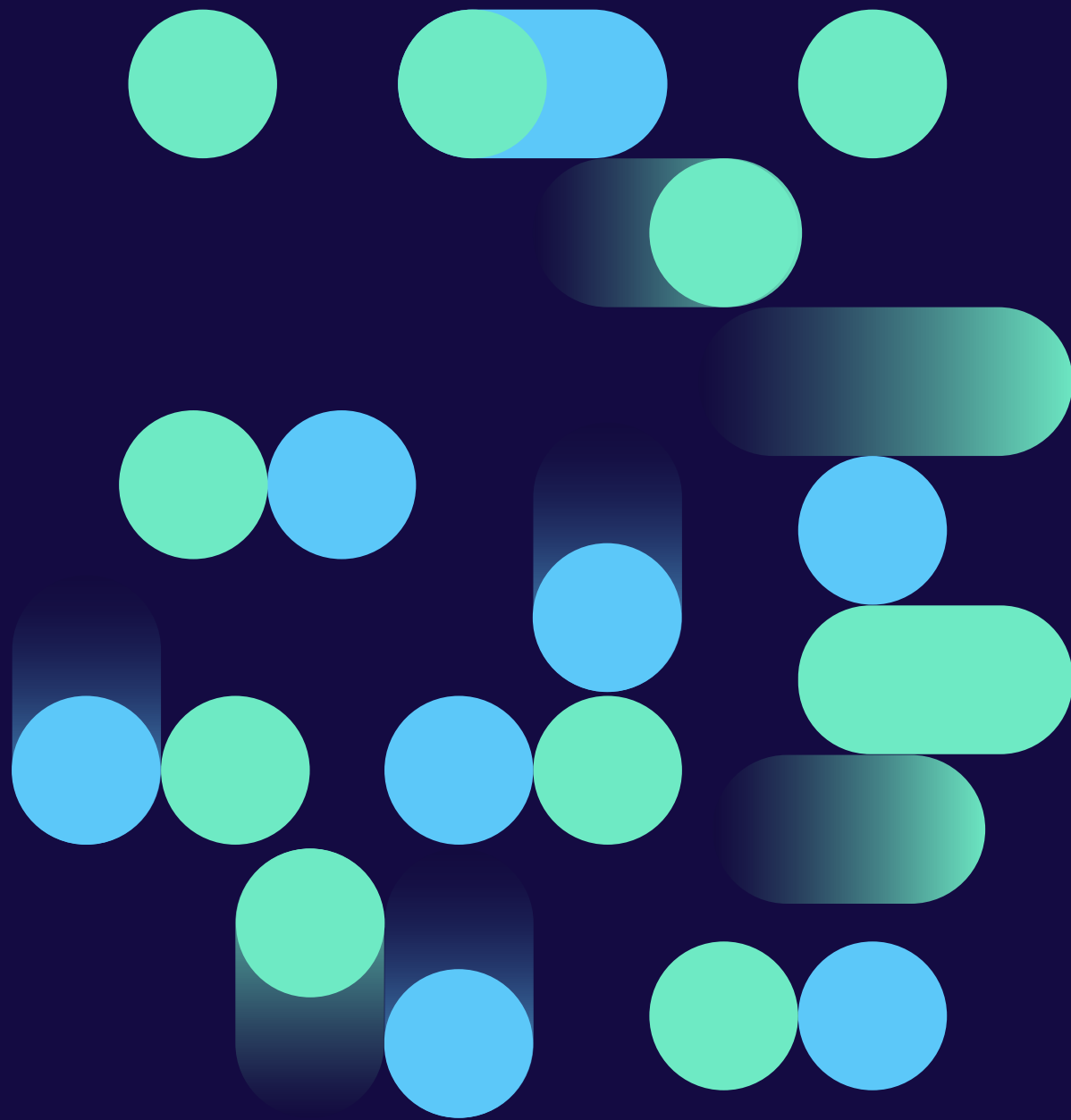


WORLD **25%** **>** **43%**

Sources: NCD RisC, accessed March 2026: [National Adult BMI > Data Download > NCD-RisC](#)



Women's Health



Women's health is emerging as a strategic growth opportunity

Why women are a highly relevant target group



Underserved target group

- Large **untapped potential** with significant revenue opportunities
- **Menopause** was a long-neglected market and is now growing rapidly



Innovative growth market

- Strong momentum in **FemTech** and personalized medicine
- Increasing openness around topics like **fertility** and **hormonal health**



Health decision-makers

- Women make **most family health decisions**, amplifying their impact beyond individual care
- Improving women's health knowledge **affects the whole family**

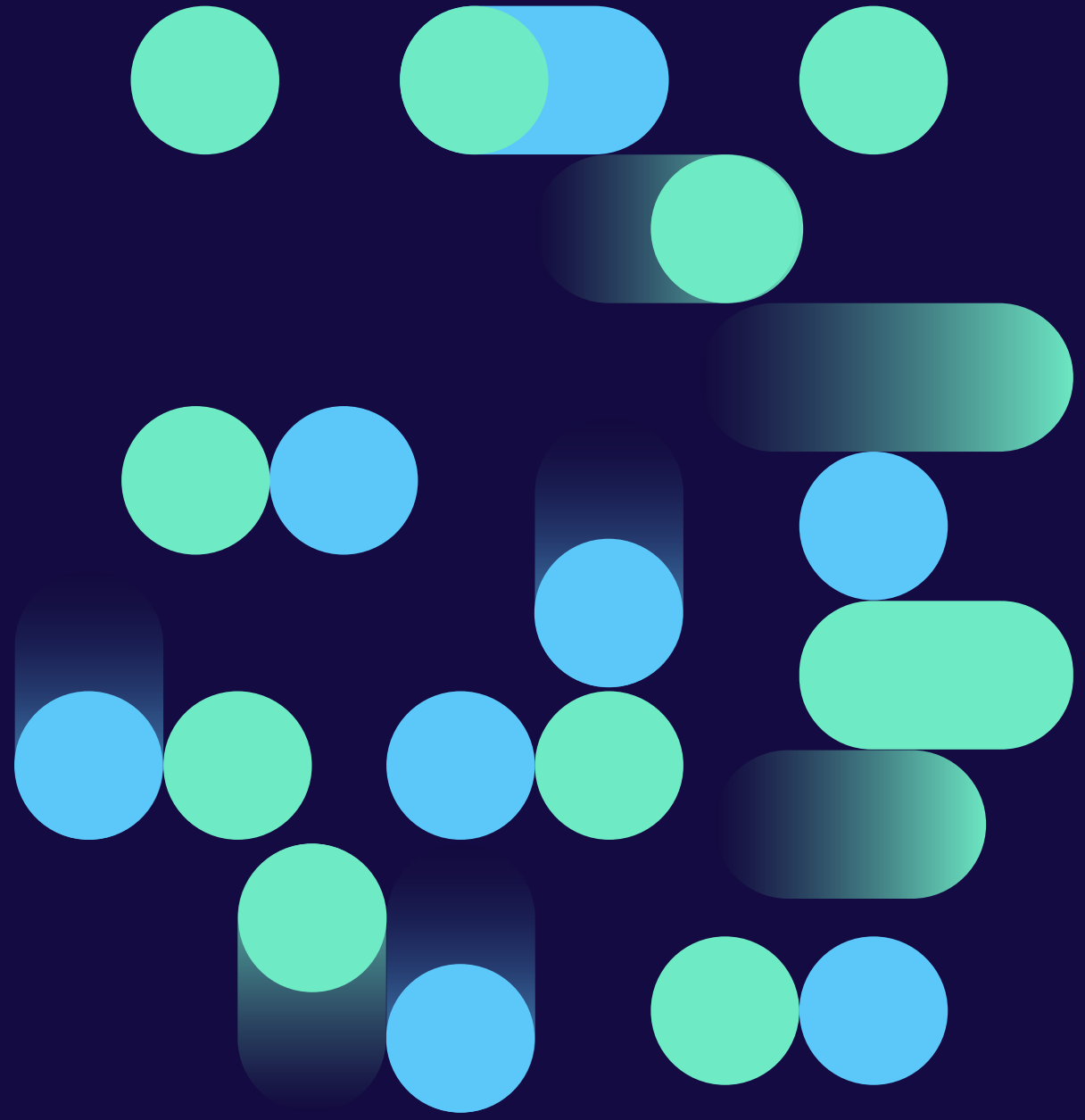


Gender-specific medicine

- Women can show **different disease patterns**, requiring tailored therapeutic approaches
- Integrating gender-specific insights enables **better treatments** and creates a competitive advantage in development and positioning



eCommerce

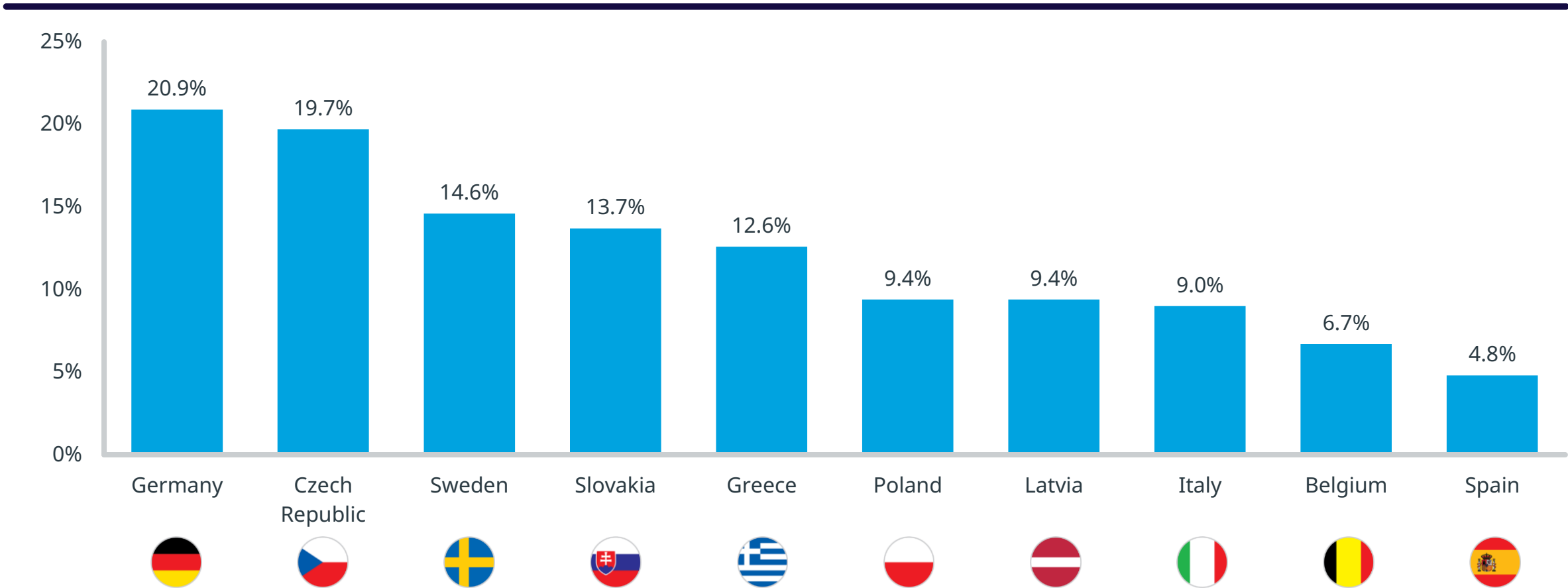




Germany has the highest ePharmacy market share closely followed by Czech Republic

Consumer Health ePharmacy market in Europe

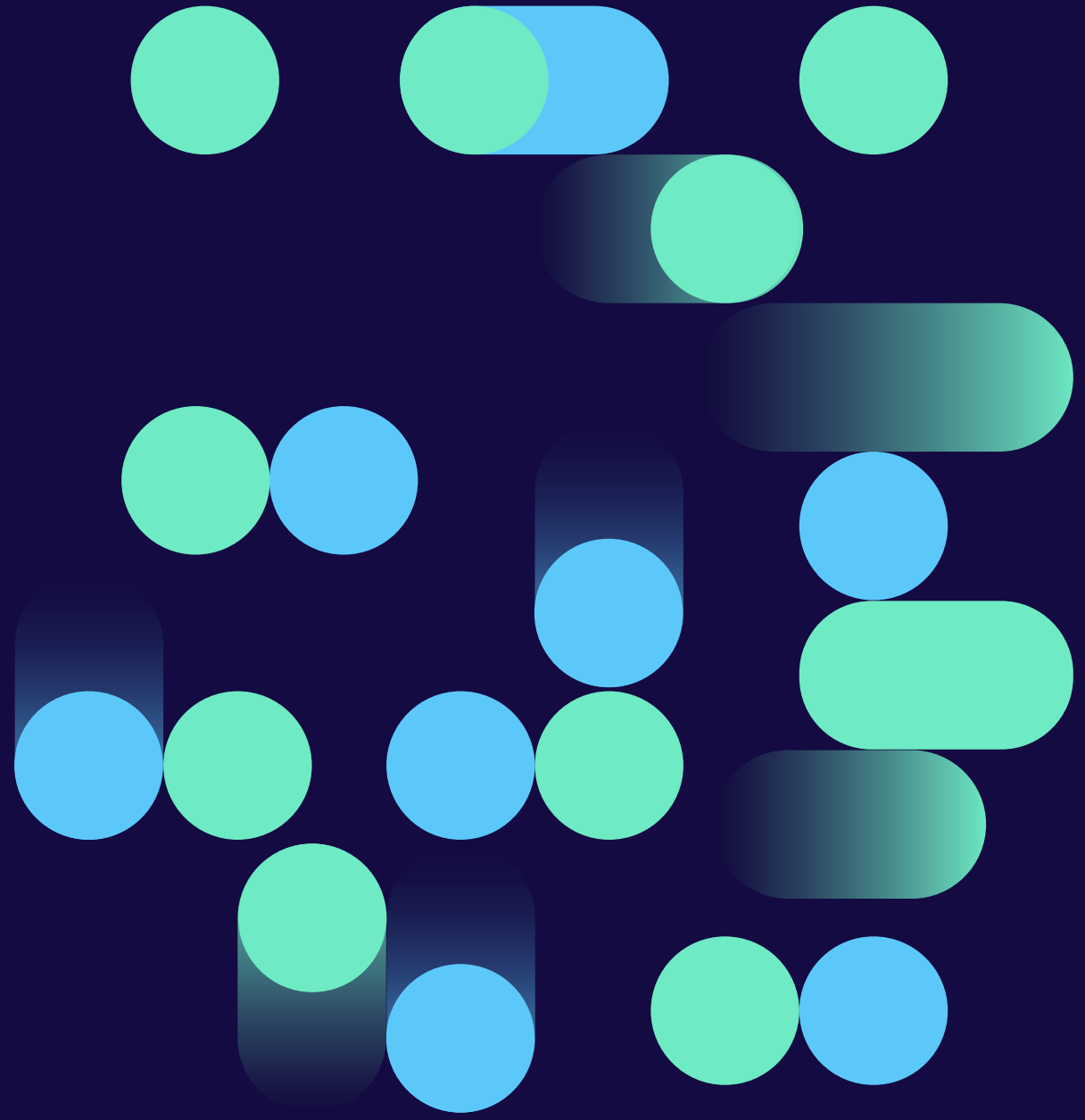
ePharmacy market share MAT Mar 2026



Source: IQVIA ePharmacy data, Audited Value

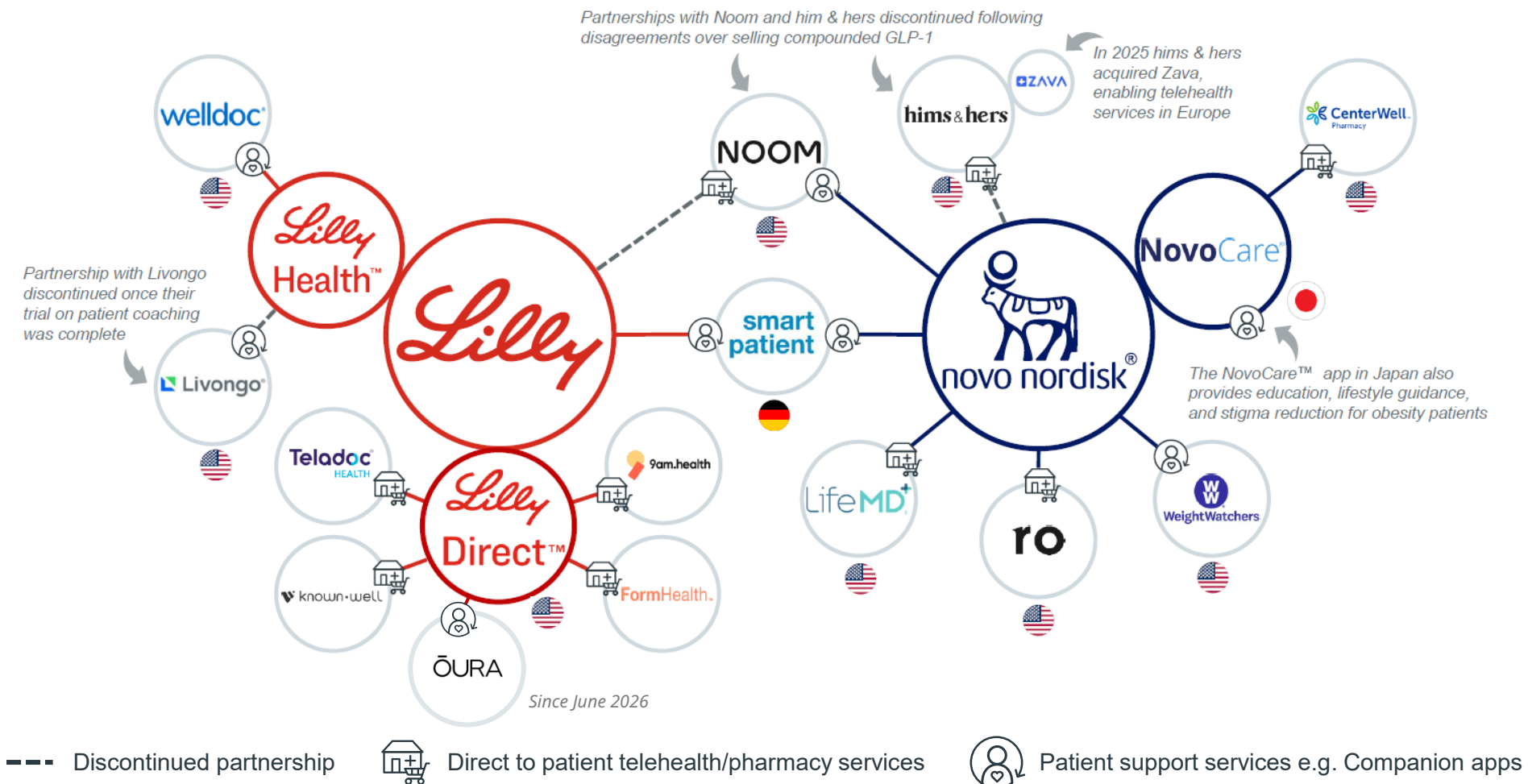


Ecosystems



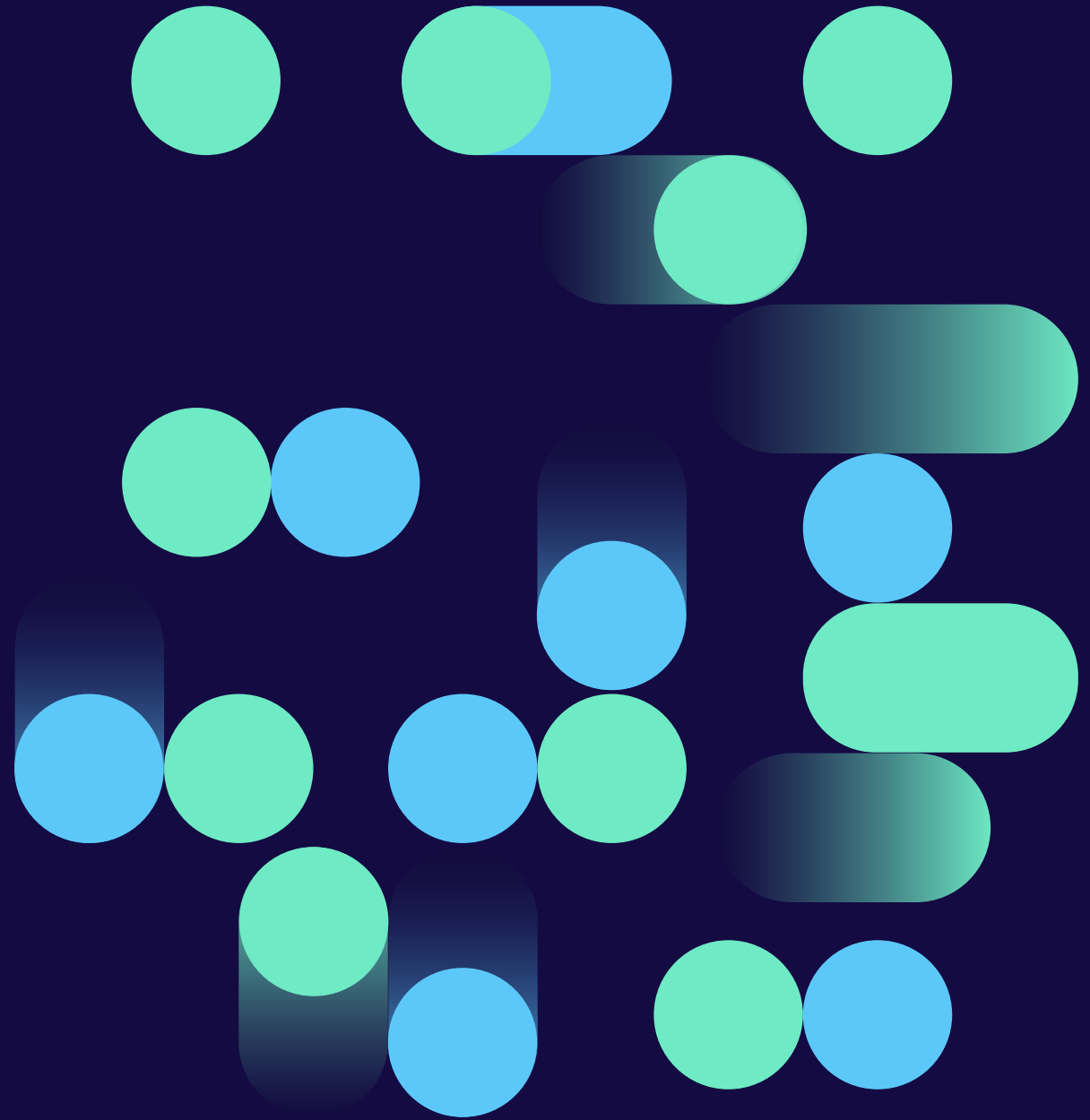
GLP-1 manufacturers support their obesity offerings with a range of digital patient support and online pharmacy/access services

Consumer-centric digital health and patient support to control the patient journey



Source: IQVIA Consulting

Brand Fostering



Four market dynamics are driving manufacturers and brand owners to pursue end-to-end outsourcing partnerships

Portfolio dynamics

1

Tail and legacy brands

OTC manufacturers increasingly look to manage brands with untapped potential more effectively outside their core focus

2

Rx-to-OTC switches

A growing pipeline of switch brands requires consumer marketing expertise beyond established Rx capabilities

Growth and ownership dynamics

3

Market entry and channel expansion

More and more brands need entry into new geographies and expansion across pharmacy, retail and eCom channels

4

Private equity portfolios

Investors seek lean, scalable brand management to grow assets without building fixed infrastructure

Ideally, find one partner, e.g., IQVIA, for all your needs regarding product launches and geo expansion – Brand Fostering



For access to the full presentation, please do not hesitate to contact me



Thomas Heil

*Vice President
IQVIA Consumer Health*

thomas.heil@iqvia.com

Thank you

© 2026, IQVIA Commercial GmbH & Co. OHG

All rights reserved. The information may not be duplicated, stored, processed further, nor be made accessible in whole or in part to any third party without prior express and valid written permission from IQVIA Commercial GmbH & Co. OHG. Terms used in connection with data/figures such as "patient", "doctor", "medical practice", "prescriber", or "pharmacy" do not designate any personal data but exclusively anonymous information (according to applicable, valid data protection laws). IQVIA utilizes highly sophisticated technologies and methods in order to ensure that all its Information Services meet the applicable data protection requirements, regardless of the way data are combined.

